## Certified Copy of a Death Certificate

To obtain a certified copy of the Pennsylvania death record of an immediate family member, you are welcome to visit the Department of Health's web site at: https://www.health.pa.gov/topics/certificates/Pages/Death-Certificates.aspx

Or you may choose one of the following options:

**For online services:** You may order a death certificate online (24 hours/day, 7 days/week) from Pennsylvania's *only* authorized vendor at <u>mycertificates.health.pa.gov</u>. In addition to the standard death certificate fee of \$20, a \$10 processing fee also applies. Payment is by credit card. Delivery options are first class mail through the United States Postal Service or pick up at a Vital Records Office.

Please note that the Department of Health processes requests for all orders. Online service providers collect your order and submit it to our office for processing. VitalChek is the only authorized vendor who collects orders on our behalf. All other online service providers convert your orders to a paper application. Therefore, expect a delay in service if you use an online service provider other than VitalChek.

If you ordered through another online vendor and have experienced a problem in obtaining the certificate, you will need to contact that vendor directly for resolution. If you believe a vendor provides inaccurate information about our services or fees, you may contact the consumer protection office in the Pennsylvania Attorney General's office or the consumer protection agency in the state where you reside or the state where the vendor is located for further assistance.

**For walk-in services:** Please see our <u>Public Office</u> page for office locations and hours of operation. All Vital Records Offices are open for walk-in services, Monday through Friday, 8:00 a.m. – 4:00 p.m., unless otherwise stated. Closed holidays. Same day services are available in most offices for applications received by 2:30 p.m. .

**For mail services:** You may complete an <u>Application for Death Certificate</u> and mail it to the address listed below. All certificates are mailed using First Class Mail®.

Division of Vital Records Death Certificate Processing Unit PO Box 1528 New Castle, PA 16103